

Privacy Policy for TankBuilder

At TankBuilder, your privacy is important to us. This Privacy Policy outlines how we collect, use, store, and protect your personal data when you interact with our website and services, including the generation of custom tank quotes, 3D designs, and delivery of manufactured products.

By using our website (www.tankbuilder.ie) or services, you agree to the terms of this Privacy Policy.

1. Definitions

- Company (also referred to as "we", "us", or "our") refers to TankBuilder.
- You mean the individual/client accessing our services, or the company/legal entity on whose behalf you are acting.
- Personal Data means any information that can identify you directly or indirectly.
- Service refers to the TankBuilder website and related services.
- Usage Data refers to automatically collected data through use of the Service.
- Cookies are small files stored on your device to help us improve your experience.

2. Information We Collect

We may collect the following types of personal data:

- Full Name
- Email Address
- Phone Number
- Company Name (if applicable)
- Shipping and Billing Address
- Project or Tank Requirements
- Usage Data (IP address, browser type, pages visited, device info)
- Cookie data and technical identifiers

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3. How We Use Your Data

We use your information to:

- Generate accurate quotes for vessels
- Create and display custom 3D tank designs
- Process and fulfill orders
- Deliver manufactured tanks to your address
- Communicate with you about quotes, orders, and updates
- Improve our website and services
- Comply with legal obligations

We do not sell your personal data.

4. Legal Basis for Processing (EU & UK)

If you are located in the European Economic Area (EEA) or the UK, we process your personal data based on the following legal bases:

- Contractual necessity – to provide you with quotes, designs, and products
- Legitimate interests – to improve our service and operate our business
- Legal obligations – to comply with tax and regulatory requirements
- Consent – where applicable (e.g., for marketing emails)

5. Your Privacy Rights

Under GDPR (EU/EEA) and UK Data Protection Laws, you have the right to:

- Access your personal data
- Correct inaccurate data
- Request deletion (“right to be forgotten”)

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- Restrict or object to data processing
- Request data portability
- Withdraw consent at any time
- Lodge a complaint with a supervisory authority

Under U.S. Privacy Laws (e.g., CCPA for California residents), you may:

- Know what data we collect and why
- Request a copy or deletion of your data
- Opt out of sale of personal data (we do not sell)
- Exercise your rights without discrimination

To exercise any rights, please email us at [your email address].

6. Cookies and Tracking

We use cookies and similar tracking technologies to:

- Remember your preferences
- Analyze website usage
- Improve functionality and user experience

You can manage cookies through your browser settings or opt-out features.

7. Data Security

We use commercially reasonable security measures to protect your personal data, including:

- Secure servers
- Encryption protocols
- Regular monitoring

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However, no method of data transmission or storage is 100% secure.

8. Third-Party Services

We may share your data with trusted service providers who help us deliver our services, such as:

- Web hosting providers
- Analytics tools (e.g., Google Analytics)
- Payment processors
- Logistics and shipping providers

These parties are required to protect your data in accordance with applicable laws.

9. Children’s Privacy

Our services are not intended for individuals under the age of 13. We do not knowingly collect personal data from children. If you believe your child has provided data, contact us immediately.

10. International Transfers

If you are located outside Ireland, your information may be transferred to — and maintained on — servers located in Ireland or other countries where privacy laws may differ. We ensure adequate safeguards are in place for international data transfers.

11. Changes to This Privacy Policy

We may update this Privacy Policy occasionally. When we do, we will revise the “Effective Date” at the top and post the updated version on our website.

12. Contact Us

If you have any questions or concerns about this Privacy Policy or your data, please contact us:
Email: admin@tankbuilder.ie
Website: www.tankbuilder.ie